

IRIS Retirement Income Annual Report

For the year ended
30 June 2009

Date of issue: December 2009

You've worked hard. Now retire well.

Contents

Report from the Director	3
Investment performance	4
Enhancements and changes to IRIS in 2009	5
IRIS Investment Options - a snapshot	8
Financial statement	12
General information	13



The IRIS Retirement Income Annual Report for the year ended 30 June 2009 applies to the:

- IRIS Super Income Stream
- IRIS Term Allocated Pension

The Annual Report is intended to provide information of a general nature only. It has been prepared and issued by Super Members Investments Limited ABN 61 095 974 100, AFS Lic. No. 231230, as Trustee of the IRIS Superannuation Fund, which incorporates the IRIS Super Income Stream and the IRIS Term Allocated Pension. It has been prepared without taking into account your personal objectives, financial situation or needs.

IRIS has provided all information it reasonably believes a product holder would need for the purpose of understanding the management, financial condition and the investment performance of the Fund.

You should assess your own situation and/or obtain independent financial advice and obtain a copy of the latest Product Disclosure Statements (PDS) before making any investment decisions based on this information. Please visit our website retirewithiris.com.au or contact our Customer Service Centre on 1300 367 485 for a free copy.

This information in this document is given in good faith and believed to be accurate. Super Members Investments Limited does not give any warranty or reliability or accuracy or accept any responsibility arising in any way including by reasons of negligence for any errors or omissions herein. Neither Super Members Investments Limited nor any service provider guarantees the investment performance or return of capital of any investment option.



Report from the Director



Dear Investor,

I am pleased to present the IRIS Retirement Income *Annual Report* for the financial year ended 30 June 2009.

The report includes details of the enhancements we have made to IRIS throughout the year, changes to fees and transaction costs, legislative changes, as well as each investment options annual performance and a summary of the financial statements. The full audited financial statements and auditor's report are available upon request by contacting us on the below details.

If you require further information or would like to know more about IRIS, please visit our website at retirewithiris.com.au or contact our Customer Service Centre on 1300 367 485 (AEST).

A handwritten signature in black ink, appearing to read 'D. Haynes', with a stylized flourish.

David Haynes
Executive Director
Super Members Investments Limited
December 2009

IRIS investment performance

The table below represents the annual performance of each IRIS investment option, relative to its benchmark for the year ended 30 June 2009:

IRIS INVESTMENT OPTION	1 YEAR PERFORMANCE AS AT 30 JUNE 2009		5 YEAR (PA) PERFORMANCE AS AT 30 JUNE 2009		NAME OF BENCHMARK
	IRIS PERFORMANCE	BENCHMARK PERFORMANCE	IRIS PERFORMANCE	BENCHMARK PERFORMANCE	
Defensive	0.39%	0.09%	4.58%	5.69%	60% Intech Conservative Growth Gross Investor Index and 40% UBS Australian Bank Bill Index (adjusted for IRIS Defensive Option Management Fee)
Conservative	-4.13%	-2.95%	4.59%	4.44%	Intech Conservative Growth Gross Investor Index (adjusted for IRIS Conservative Option Management Fee)
Growth	-13.88%	-14.21%	4.02%	3.05%	Intech Growth Gross Investor Index (adjusted for IRIS Growth Option Management Fee)
High Growth	-19.31%	-19.31%	2.62%	2.33%	Intech High Growth Gross Investor Index (adjusted for IRIS High Growth Option Management Fee)
Cash*	4.47%	5.48%	N/A	N/A	UBSA Bank Bill Index (adjusted for IRIS Cash Option Management Fee)
Diversified Fixed Interest**	7.80%	9.85%	4.52%	N/A	75% UBS Australian Composite Bond All Maturities Index and 25% Barclays Capital Global Aggregate Index (hedged in AUD) (adjusted for IRIS Diversified Fixed Interest Option Management Fee)
Property	-19.37%	-29.22%	2.85%	0.08%	80% Intech Australian Unlisted Property Investor Index and 20% S&P/ASX 300 Australian Listed Property Index (adjusted for IRIS Property Option Management Fee)
Australian Shares*	-13.71%	-21.34%	N/A	N/A	S&P/ASX 200 Accumulation Index (adjusted for IRIS Australian Shares Option Management Fee)
Sustainable Australian Shares*	-5.23%	-21.49%	N/A	N/A	S&P/ASX 300 Accumulation Index (adjusted for IRIS Sustainable Australian Shares Option Management Fee)
International Shares*	-22.98%	-20.80%	N/A	N/A	67% MSCI World ex-Australia Index (unhedged) and 33% MSCI World ex-Australia (hedged) (adjusted for IRIS International Shares Option Management Fee)

Note: The returns shown are the returns applicable to members who were members at the beginning and the end of the period and who did not initiate any transactions during the period. Returns are shown after fees and before taxes for the period 1 July 2008 to 30 June 2009, the 5 year returns are shown after fees and before taxes on a per annum basis for the period 1 July 2004 to 30 June 2009.

Past performance is not always a reliable indication of future performance. Assets may rise or fall in value.

*These Options commenced 1 July 2008 therefore only 1 year performance is available.

**The return displayed for the Diversified Fixed Interest Option is since its inception in September 2004.



Enhancements and changes to IRIS in 2009

IRIS made it cheaper & easier for members in 2008/2009

As part of our commitment to providing members with a high quality, low-cost Income Stream, IRIS undertook some significant changes in the past financial year.

On 1 July 2008 the management fees across all investment options were reduced.

IRIS also introduced four new investment options, Cash, Australian Shares, International Shares and Sustainable Australian Shares diversifying the investment choice for members.

Another exciting development was the launch of the IRIS Member Online facility providing you with the freedom to access your account details at anytime.

Through IRIS Member Online, we have made it easier for you to:

- Access detailed transactions including your account balance
- View your current investment details
- Update your personal information
- Process partial withdrawals
- Submit switch requests
- Change the amount and frequency of your income payments

If you haven't registered for IRIS Member Online, you can do so at anytime. Simply contact our Customer Service Centre on **1300 367 485** and you will be provided the login details.

Change in transaction costs

In order to ensure that the transaction costs charged to members when transacting are an accurate estimation of the actual costs, we undertake a regular review of the fees charged by the underlying investment managers. As a result of our latest review the transaction costs applicable to the IRIS Super Income Stream and IRIS Term Allocated Pension from 7 October 2009 are detailed in the table below.

Transaction costs are fees paid to external investment managers and not to the Trustee of IRIS and are in place to ensure that the costs of buying and selling assets are met by those members actually transacting.

The transaction costs below may differ from what is disclosed in the current Product Disclosure Statement issued 1 July 2008 for the IRIS Super Income Stream and 3 June 2009 for the IRIS Term Allocated Pension and may change at any time without notice.

	ESTIMATE TRANSACTION COSTS (BUY COSTS)	ESTIMATE TRANSACTION COSTS (SELL COSTS)
Defensive Option	0.09%	0.09%
Conservative Option	0.14%	0.14%
Growth Option	0.20%	0.18%
High Growth Option	0.21%	0.19%
Property Option	0.30%	0.30%
Diversified Fixed Interest Option	0.11%	0.14%
Cash Option	0.00%	0.00%
Australian Shares Option	0.23%	0.18%
Sustainable Australian Shares Option	0.20%	0.20%
International Shares Option	0.22%	0.22%

Who manages the investments?

At the date this Annual Report is issued, we use the following Investment Managers in IRIS:

ASSET CLASS	INVESTMENT MANAGER
Australian Shares	Industry Funds Management
	Perpetual Investments*
	Perennial Investment Partners Ltd
	Acadian Asset Management
	Barclays Global Investors
International Shares	Barclays Global Investors
	Capital National Alliance
International Fixed Interest	PIMCO
	Barclays Global Investors
Australian Fixed Interest	Barclays Global Investors
	Mariner Credit Corporation
	Industry Funds Management
Property	Industry Superannuation Property Trust
	Eureka Funds Management Group
	Barclays Global Investors
Cash**	Industry Funds Management

*Perpetual Investments is currently the investment manager relevant to the Sustainable Australian Shares Option

**Cash is held on deposit with the National Australia Bank which acts as Custodian for the Fund.

SMI Ltd, the Trustee of IRIS Retirement Income, may change at any time and without notice, any investment manager or the amount allocated to any investment manager. SMI monitors and reviews the performance of the investment managers on an ongoing basis.





Minimum income payments halved in 2008/09 and 2009/10

In February 2009, the Federal Government announced temporary relief from the minimum income drawdown amounts in light of the significant downturn in the global financial markets. This gave all IRIS members the option to reduce or suspend their minimum income payments by 50% for the financial year to 30 June 2009.

As part of the Federal Budget, announced in May 2009, the Federal Government extended the relief for the 2009/2010 financial year.

If you would like to reduce your minimum income payment for the 2009/2010 financial year, even if you previously nominated this in the 2008/2009 financial year, you will need to complete the IRIS Change of Income Payment Amount and Frequency form. For a copy of this form, please visit our website retirewithiris.com.au or contact our Customer Service Centre on **1300 367 485**.

Any election to avail of the extended relief will be applicable to the 2009/2010 financial year only.

IRIS seminars educating IRIS members

IRIS has recently completed presenting seminars to its members in various locations across the country.

The seminars proved to be quite educational for many members, as some topics that were discussed included:

- The global financial crisis
- The economic, financial, and investment outlook for 2009/2010
- The 2009 Federal Budget changes including Tax and Social Security
- IRIS' investment performance

Your feedback showed that the seminars were a resounding success and put many members at ease knowing that IRIS is working hard while you relax and transition into your retirement. Given the success and positive feedback we received from IRIS members who attended the seminars, we will be looking to present and schedule more seminars in the future. IRIS will keep you informed when this occurs.

IRIS gives you a health check

In June 2009, IRIS provided all members with an exclusive offer giving them a free 2 hour consultation with a qualified financial planner from Industry Fund Financial Planning (IFFP).

With the global financial crisis and investment volatility causing concerns, we offered a free financial health check to discuss any issues relating to your investment options, income draw downs, Centrelink benefits and/or any other income stream related matters.

As with the seminars, many members took advantage of the health check offer. It is the first time that IRIS has offered free financial consultations for its members and is just another way IRIS is working to keep you informed. IRIS will be looking to provide other exclusive offers in the future and you will be contacted about these when they become available.

Changes to IRIS' asset allocations

As detailed in the IRIS disclosure documentation, each Investment Option has an allocation range whereby each asset class can invest.

At times throughout the 2008/2009 financial year, due to the change in value of various assets, reduced cash flows and member activity, some Investment Options asset allocations moved outside of the stated ranges.

The Trustee constantly monitors the asset allocation of each Investment Option and when an asset class moves outside of its stated range it will attempt to correct this through the strategic allocation of cashflows, or if required and appropriate, may decide to adjust the asset mix through the movement of funds between the various asset classes. However, due to the potential costs and impact on performance involved with this it will only take this course of action in limited circumstances. As a result, some Investment Options may move outside of their asset allocation range for a period of time.

Changes to the payment of Operating Expenses

The Trustee has previously disclosed that its policy was to pay operating expenses, as detailed in the Product Disclosure Statement, out of its management fee. The Trustee has since changed this policy whereby the annual APRA levy will now be paid from the IRIS Superannuation Fund. All other operating costs will continue to be paid by the Trustee out of its management fee.

IRIS Investment Options – a snapshot



The Investment Objective of IRIS is to provide a range of investment options to allow you to invest according to your own needs and circumstances. In order to meet the investment objective, we invest your funds with selected Australian and International Investment Managers. Individual objectives and strategies of the investment options as at 30 June 2009 are provided on pages 8 to 10.

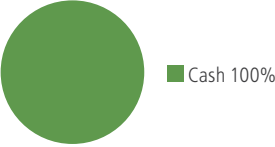
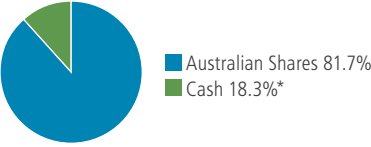
	IRIS DEFENSIVE OPTION	IRIS CONSERVATIVE OPTION																				
Investment Objective	To achieve returns that exceed the inflation rate (change in the CPI) by 2% per annum (before tax), on a rolling five year basis. This is expected to be achieved around 70% of the time. To achieve this, the Defensive Option aims to provide security (but not a guarantee) of capital invested. It aims to limit the likelihood of crediting negative annual returns to a negligible level.	To achieve returns that exceed the inflation rate (change in the CPI) by 2.5% per annum (before tax), on a rolling five year basis. This is expected to be achieved around 70% of the time. To achieve this, the Conservative Option aims to provide security (but not a guarantee) of capital invested. It aims to limit the likelihood of crediting negative annual returns to one in every 14 years.																				
Risk / Return Profile	Low	Moderate																				
Actual Asset Allocation as at 30 June 2009	<ul style="list-style-type: none"> Australian Shares 5.8% International Shares 1.7% Property 6.3% Australian Fixed Interest 26.8% International Fixed Interest 10.6% Cash 48.9% 	<ul style="list-style-type: none"> Australian Shares 14.7% International Shares 7.4%* Property 8.7% Australian Fixed Interest 27.8%* International Fixed Interest 20.8%* Cash 20.6% 																				
Allocation Ranges as at 30 June 2009	<ul style="list-style-type: none"> Australian Shares 2-12% International Shares 0-8% Property 5-10% Australian Fixed Interest 23-33% International Fixed Interest 4.5-14.5% Cash 40-50% 	<ul style="list-style-type: none"> Australian Shares 10-20% International Shares 7.5-17.5% Property 5-15% Australian Fixed Interest 29-39% International Fixed Interest 6-16% Cash 12.5-22.5% 																				
Benchmark Index	60% Intech Conservative Growth Gross Investor Index and 40% UBS Australian Bank Bill Index	Intech Conservative Growth Gross Investor Index																				
Yearly total return to 30 June	<table border="1"> <tr><td>2005</td><td>5.5%</td></tr> <tr><td>2006</td><td>6.18%</td></tr> <tr><td>2007</td><td>7.74%</td></tr> <tr><td>2008</td><td>1.08%</td></tr> <tr><td>2009</td><td>0.39%</td></tr> </table>	2005	5.5%	2006	6.18%	2007	7.74%	2008	1.08%	2009	0.39%	<table border="1"> <tr><td>2005</td><td>10.7%</td></tr> <tr><td>2006</td><td>9.45%</td></tr> <tr><td>2007</td><td>10.22%</td></tr> <tr><td>2008</td><td>-2.25%</td></tr> <tr><td>2009</td><td>-4.13%</td></tr> </table>	2005	10.7%	2006	9.45%	2007	10.22%	2008	-2.25%	2009	-4.13%
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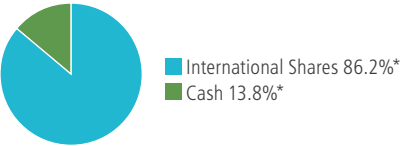
*The allocation to this asset class was outside of its allowable range as at 30 June 2009. Please refer to "Changes in IRIS' asset allocations" on page 7 for further information.

	IRIS GROWTH OPTION	IRIS HIGH GROWTH OPTION																								
Investment Objective	To achieve returns that exceed the inflation rate (change in the CPI) by 3% per annum (before tax), on a rolling five year basis. This is expected to be achieved around 70% of the time. To achieve this, the Growth Option will invest a significant portion on growth assets such as shares and property. It aims to limit the likelihood of crediting negative annual returns to one in every 6 years.	To achieve returns that exceed the inflation rate (change in the CPI) by 3.5% per annum (before tax), on a rolling five year basis. This is expected to be achieved around 70% of the time. To achieve this, the High Growth Option will predominantly invest in Australian and international shares. It aims to limit the likelihood of crediting negative annual returns to one in every 5 years.																								
Risk / Return Profile	Moderate to High	High																								
Actual Asset Allocation as at 30 June 2009	<ul style="list-style-type: none"> Australian Shares 41.6% International Shares 15.4%* Property 14.9% Australian Fixed Interest 9.9% International Fixed Interest 6.4% Cash 11.9% 	<ul style="list-style-type: none"> Australian Shares 53% International Shares 42% Cash 5% 																								
Allocation Ranges as at 30 June 2009	<ul style="list-style-type: none"> Australian Shares 32.5-47.5% International Shares 17.5-27.5% Property 10-20% Australian Fixed Interest 8-18% International Fixed Interest 0-9.5% Cash 2.5-12.5% 	<ul style="list-style-type: none"> Australian Shares 32.5-62.5% International Shares 32.5-62.5% Cash 0-10% 																								
Benchmark Index	Intech Growth Gross Investor Index	Intech High Growth Gross Investor Index																								
Yearly total return to 30 June	<table border="1"> <thead> <tr> <th>Year</th> <th>Return</th> </tr> </thead> <tbody> <tr> <td>2005</td> <td>13.7%</td> </tr> <tr> <td>2006</td> <td>16.85%</td> </tr> <tr> <td>2007</td> <td>16.45%</td> </tr> <tr> <td>2008</td> <td>-8.61%</td> </tr> <tr> <td>2009</td> <td>-13.88%</td> </tr> </tbody> </table>	Year	Return	2005	13.7%	2006	16.85%	2007	16.45%	2008	-8.61%	2009	-13.88%	<table border="1"> <thead> <tr> <th>Year</th> <th>Return</th> </tr> </thead> <tbody> <tr> <td>2005</td> <td>12.8%</td> </tr> <tr> <td>2006</td> <td>21.94%</td> </tr> <tr> <td>2007</td> <td>17.96%</td> </tr> <tr> <td>2008</td> <td>-13.10%</td> </tr> <tr> <td>2009</td> <td>-19.31%</td> </tr> </tbody> </table>	Year	Return	2005	12.8%	2006	21.94%	2007	17.96%	2008	-13.10%	2009	-19.31%
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	IRIS PROPERTY OPTION	IRIS DIVERSIFIED FIXED INTEREST OPTION																								
Investment Objective	To achieve returns that exceed the inflation rate (change in the CPI) by 3% per annum (before tax), on a rolling five year basis. This is expected to be achieved around 70% of the time. To achieve this, the Property Option will predominantly invest in both direct and indirect Australasian property trusts. It aims to limit the likelihood of crediting negative annual returns to one in every 6 years.	To achieve returns that exceed the inflation rate (change in the CPI) by 2% per annum (before tax), on a rolling five year basis. This is expected to be achieved around 70% of the time. To achieve this, the Diversified Fixed Interest Option will predominantly invest in a diverse range of government and corporate bonds and alternative debt. It aims to limit the likelihood of crediting negative annual returns to one in every 15 years.																								
Risk / Return Profile	Moderate to High	Low																								
Actual Asset Allocation as at 30 June 2009	<ul style="list-style-type: none"> Property 80.4%* Cash 19.6%* 	<ul style="list-style-type: none"> Australian Fixed Interest 72.4% International Fixed Interest 15.3%* Cash 12.3%* 																								
Allocation Ranges as at 30 June 2009	<ul style="list-style-type: none"> Property 90-100% Cash 0-10% 	<ul style="list-style-type: none"> Australian Fixed Interest 70-80% International Fixed Interest 20-30% Cash 0-10% 																								
Benchmark Index	20% S&P/ASX 300 Property Trust Accumulation Index and 80% Australian Unlisted Property Index (Intech)	75% UBS Warburg Australian Composite Bond All Maturities Index and 25% Barclays Capital Global Aggregate Index (hedged in AUD)																								
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*The allocation to this asset class was outside of its allowable range as at 30 June 2009. Please refer to "Changes in IRIS' asset allocations" on page 7 for further information.

	IRIS CASH OPTION	IRIS AUSTRALIAN SHARES OPTION		
Investment Objective	To achieve returns that exceed the inflation rate (change in the CPI) by 1% per annum (before tax), on a rolling five year basis. This is expected to be achieved around 70% of the time. To achieve this, the Cash Option will predominantly invest in short term cash investments with minimal risk of capital loss. It aims to limit the likelihood of crediting negative annual returns to a negligible level.	To achieve returns that exceed the inflation rate (change in the CPI) by 3.5% per annum (before tax), on a rolling five year basis. This is expected to be achieved around 70% of the time. To achieve this, the Australian Shares Option will predominantly invest in Australian shares. It aims to limit the likelihood of crediting negative annual returns to one in every 4 years.		
Risk / Return Profile	Low	High		
Actual Asset Allocation as at 30 June 2009	 Cash 100%	 Australian Shares 81.7% Cash 18.3%*		
Allocation Ranges as at 30 June 2009	Cash 100%	Australian Shares 90-100% Cash 0-10%		
Benchmark Index	UBSA Bank Bill Index	Intech High Growth Gross Investor Index		
Yearly total return to 30 June	2005	NA	2005	NA
	2006	NA	2006	NA
	2007	NA	2007	NA
	2008	NA	2008	NA
	2009	4.47%	2009	-13.71%

	IRIS SUSTAINABLE AUSTRALIAN SHARES OPTION	IRIS INTERNATIONAL SHARES OPTION		
Investment Objective	To achieve returns that exceed the inflation rate (change in the CPI) by 3.5% per annum (before tax), on a rolling five year basis. This is expected to be achieved around 70% of the time. To achieve this, the Sustainable Australian Shares Option will predominantly invest in Australian Shares of companies that display environmental, sustainable & socially responsible features. It aims to limit the likelihood of crediting negative annual returns to one in every 4 years.	To achieve returns that exceed the inflation rate (change in the CPI) by 3% per annum (before tax), on a rolling five year basis. This is expected to be achieved around 70% of the time. To achieve this, the International Shares Option will predominantly invest in a International Shares. It aims to limit the likelihood of crediting negative annual returns to one in every 4 years.		
Risk / Return Profile	High	High		
Actual Asset Allocation as at 30 June 2009	 Sustainable Australian Shares 88.5%* Cash 11.5%*	 International Shares 86.2%* Cash 13.8%*		
Allocation Ranges as at 30 June 2009	Australian Shares 90-100% Cash 0-10%	International Shares 90-100% Cash 0-10%		
Benchmark Index	S&P/ASX 300 Accumulation Index	67% MSCI World ex-Australia Index (unhedged) and 33% MSCI World ex-Australia (hedged)		
Yearly total return to 30 June	2005	NA	2005	NA
	2006	NA	2006	NA
	2007	NA	2007	NA
	2008	NA	2008	NA
	2009	-5.23%	2009	-22.98%

*The allocation to this asset class was outside of its allowable range as at 30 June 2009. Please refer to "Changes in IRIS' asset allocations" on page 7 for further information.



Financial Statement



The Financial Statements as summarised are derived from the audited accounts of the IRIS Superannuation Fund which incorporates the IRIS Super Income Stream and the IRIS Term Allocated Pension. A copy of the audited accounts and associated audit report for the year ended 30 June 2009 can be obtained by contacting the IRIS Customer Service Centre **1300 367 485**.

Operating Statement	2009 \$	2008 \$
Investment revenue	(60,754,643)	(51,141,931)
Contribution revenue	17,785,976	303,018,506
Other revenue	85,609	586,442
Total revenue from ordinary activities	(42,883,058)	252,463,017
Less expenses from ordinary activities	6,697,035	9,500,994
Benefits accrued as a result of operations before income tax	(49,580,093)	242,962,023
Income tax benefit	2,325,881	1,732,019
Benefits accrued as a result of operations after income tax	(47,254,212)	244,694,042
Movement in amount not allocated to members	(569,717)	1,309,750
Benefits accrued as a result of operations	(47,823,929)	246,003,792

Statement of Financial Position	2009 \$	2008 \$
Investments	581,075,415	715,069,993
Other assets	28,244,980	53,273,980
Total assets	609,320,395	768,343,973
Total liabilities	1,003,236	2,120,603
Net assets available to pay benefits	608,317,159	766,223,370
Represented by:		
Members' funds	605,988,334	764,464,263
Amounts not yet allocated to members	2,328,825	1,759,107

Statement of Cash Flows	2009 \$	2008 \$
Cash flows from operating activities	(49,409,064)	252,439,803
Cash flows from investing activities	48,345,946	(257,251,679)
Net increase in cash held	(1,063,118)	4,811,876
Cash at beginning of reporting period	1,163,441	5,975,317
Cash at the end of reporting period	100,323	1,163,441



General Information

How investment earnings are applied to your account

Interest earned on application monies is received by the Trustee and treated as earnings of the IRIS Superannuation Fund and distributed to all members annually.

Investment returns (which may be positive or negative) are allocated to your account by ascertaining the value of your chosen option(s) each week. The upward or downward movement in the value is applied to your account through earning rates.

The movement in value of an option is dependent on the underlying assets, liabilities, income (including imputation credits and other tax credits), taxes and other expenses. These underlying assets are influenced by movements in markets including shares, bonds, property etc.

The investment objectives for each option are not a guarantee of future performance.

For the latest performance information, please visit our website at retirewithiris.com.au or contact our Customer Service Centre on **1300 367 485**.

Income payments

If your income payment is scheduled for the 15th or the last day of the month, your payment may be deducted from your IRIS account the week prior to the scheduled payment date. This is done to ensure we can make your payment either prior to, or on the day of your designated payment date. In this situation, whilst the payment is yet to be made to your bank account, your IRIS account balance will be reduced, reflecting the payment having already been deducted.

We recommend you seek financial advice regarding any alterations to your income payments.

What information does IRIS send to Centrelink?

If you receive any entitlements from Centrelink, we may need to provide them with additional information, such as your total account balance as at 1 July as well as the frequency and amount of your income payment.

Fees & charges to your IRIS account

We are committed to maintaining IRIS as a high quality, low-cost, member focused retirement income product.

Below is the management fee applicable for each individual investment option.

Our simple fee structure covers costs incurred in the ongoing administration and investment of the product. No establishment or termination fees apply to any of the investment options and no commissions are paid to financial planners. The management fee does not include transaction costs.

The management fee is charged to your account each month in arrears based on the value of your account on the last day of the month.

IRIS INVESTMENT OPTION	TOTAL ACCOUNT BALANCE BELOW \$250,000 PA	TOTAL ACCOUNT BALANCE OF \$250,000 PA OR ABOVE
Defensive	0.90%	0.85%
Conservative	0.95%	0.90%
Growth	1.00%	0.95%
High Growth	1.10%	1.05%
Cash	0.40%	0.35%
Diversified Fixed Interest	0.75%	0.70%
Property	0.90%	0.85%
Australian Shares	1.00%	0.95%
Sustainable Australians Shares	1.15%	1.10%
International Shares	1.15%	1.10%

Note: If your account balance exceeds \$250,000, then the reduced fee as set out above in column 3 applies to all of your investment options.



Communicating with you

IRIS works hard to keep you informed with the latest news and information via mail and on our website. For a guide on the various types of communication you will receive throughout the year, please refer to the below table:

TYPE OF COMMUNICATION	WHEN WILL I RECEIVE IT?
Annual Tax Statement & PAYG Payment Summary	July
Annual Statement	September
Annual Report	October/November
Quarterly Report	Shortly after the end of September, December and March.
Confirmation of any change	When a change has been processed
Centrelink Schedule	After every commutation/ withdrawal and annually

Complaints

We take complaints seriously and have a set of procedures in place to address them. A complaint about your IRIS account will be dealt with in the first instance by the IRIS Retirement Income administrator. To inform the administrator of your complaint, please contact our Customer Service Centre on 1300 367 485 or write to:

Complaints Resolution Officer
IRIS Administration
Locked Bag 200
Carlton South Vic 3053

If your complaint cannot be resolved at this level, the matter may be referred to the IRIS Trustee directly.

Upon receiving your complaint, they will:

- acknowledge the complaint promptly and inform you when you should expect to receive a response
- investigate the complaint in a timely manner
- respond to you in writing within 90 days of the date of receiving your complaint.

If after completing IRIS' internal complaints process you are not satisfied with the outcome of a complaint, please call the Superannuation Complaints Tribunal (SCT) on 1300 780 808 or write to:

Superannuation Complaints Tribunal
Locked bag 3060
GPO Melbourne Vic 3001

The SCT is an independent body established by the Federal Government. It helps members of super funds and their dependants resolve certain types of complaints about decisions made by fund trustees, where they cannot be resolved by the fund's complaints process.

Service Providers

The external service providers throughout the year were:

- Accountant – Superpartners
- Administrator – Superpartners
- Custodian – National Australia Bank Limited
- External Auditor – Deloitte Touche Tohmatsu
- Investment Adviser – Frontier Investment Consulting

Eligible Rollover Funds

If you become a lost member, the Trustee may transfer your balance to an Eligible Rollover Fund (ERF). The Trustee will treat a member as 'lost' if at least 2 written communications sent by the Trustee have been returned unclaimed. The ERF nominated by the Trustee for this purpose is AUSfund.

To contact AUSfund, call 1300 361 798 or visit unclaimedsuper.com.au

If your benefits are transferred to the ERF, you will cease to be a member of, and cease to have any rights against, the IRIS Super Fund. You should be aware that an ERF may not be a suitable long-term investment vehicle for you, as the investment performance and other features may be less favourable than those available from other funds.



Insurance and Indemnification

The Trustee, Super Members Investments Limited, has taken out indemnity insurance. No insurance premiums are paid from the assets of the Fund for insurance cover provided to either Super Members Investments Limited or the auditors of IRIS.

Related Party Transactions

No fees were paid to the directors of the Trustee during the period out of the assets of the Fund. The Trustee held no interest in the Fund at the end of the financial year.

Environmental Regulations

The operations of the Fund are not subject to any particular or significant environmental regulations under a Commonwealth, State or Territory Law.

Derivatives

The Trustee does not invest directly in derivatives. However, financial derivatives may be used by appointed external investment managers consistent with their own internal policies. The Trustee expects that derivatives will be used to either enhance the returns or control the volatility for a particular investment option.

Reserves

The IRIS Superannuation Fund does not hold reserves.

Board of Directors

The names of the directors of the Responsible Entity (Super Members Investments Limited) during or since the end of the financial year are:

- D Haynes
- J Diamond (appointed 27 November 2008)
- D Tennant (resigned as Company Secretary 15 May 2009, resigned as Director 18 September 2009)
- N Vamvakas
- D Moloney (resigned 27 April 2009)
- S Grant (appointed 23 September 2009)

Directors were appointed in accordance with the Constitution. Copies of the Constitution are available upon request.

- A Beck (appointed as Company Secretary 15 May 2009).

